

## Finger Lakes Lodging Pet Policy

As part of our dedication to provide great service to our guests, The Finger Lakes Lodging welcomes pets staying with their owners.

Up to two (2) dogs (referred to as "pets" for the remainder of this policy) are allowed in room 712, 713 and 714, which are located at the right of the Lodging at the end of the building. The Finger Lakes Lodging charges a nonrefundable \$40.00 per pet, per night fee.

To ensure the comfort and safety of all our guests and staff, we have developed these guidelines for pet etiquette:

- Pet owners agree to promptly address any complaints made by fellow guests or Finger Lakes Lodging staff regarding noise and any other such disturbance that may be caused by a pet. Pet owners also understand that a nonrefundable \$100.00 fee may be incurred for each continued disturbance reported by any guests or staff member. A pet that becomes overly disruptive or in any way aggressive toward another guest or staff member must be immediately removed with no refund and the room must be vacated upon request of the Finger Lakes Lodging.
- 2. Pet owners agree to keep pets off all furniture unless a pet throw is covering the specific piece. This includes beds, couches and chairs. Pet owners also agree to immediately inform the Finger Lakes Lodging staff of any "accidents" that a pet may have so that extra cleaning efforts may be promptly provided. A nonrefundable \$250.00 Deep Cleaning Fee may be incurred for any deep cleaning that may be required due to stained bedding, carpet or linen, or any pet waste that may be found by housekeeping staff.
- 3. Pet owners will keep their pets "relief" outings limited to the designated area of the back lawn and to dispose of any waste in the outside waste receptacles located in the front of the Great Room. A nonrefundable \$100.00 Cleaning Fee may be incurred for failure to clean up any pet waste.
- 4. Pet owners must remove their pet from their guest room during any housekeeping services or they may place their privacy sign on the door handle to indicate that service will not be needed.



- 5. Pet owners accept full responsibility for any and all liability, claims, losses, costs and expenses (including reasonable attorney fees) for personal injury or property damage that may result from the pet. Pet owner agrees to make reimbursement for such damage on demand.
- 6. Pet owner will be fully responsible for any injuries to the hotel employee or other hotel guest caused by their pets.
- 7. Pets are not allowed in The Great Room at the Finger Lakes Lodging.
- 8. Pets must be leashed at all times, when outside the guest room and under the control of their owner.
- 9. All guests must curb their dogs behind The Finger Lakes Lodging.
- 10. The Finger Lakes Lodging reserves the right to remove animals from the premises if it is determined the animal is causing damage to hotel property and/or disturbing other Lodging guests.